

ALL ABOUT BEAUTY POST OPERATIVE CARE PLAN

- Upon arrival at your hotel Please contact our ground representative by text Message or through reception at your hotel and provide us with your room number.
- Only clients staying in the BH Suites, BH Residence or the Sino Leela Inn are eligible for Post Operative Care.
- Depending on arrival, our representative may meet you prior to surgery at your hotel.
- Our representative will visit you in your hospital room daily after your surgery, to ensure you receive support.
- On discharge from hospital our representative will visit you daily in your hotel room following surgery for 7 days or until you depart to ensure your well being.
- Only patients names provided to our representative in Bangkok by All About Beauty will be eligible for post op care and support.
- To allocate special requests on specific dates and times please make an appointment with our representative in advance.
- Any special requests or bookings that entail Travel, Sight seeing or shopping requests, including but not limited to Toll Fee's, parking or fuel shall be paid directly to our representative.
- Special requests such as shopping and sight seeing are not included in the post operative service fee or service and are subject to availability only.
- Any requests entailing money for errands must be provided to our representative in advance and a receipt will be provided and change returned, less costs if any have been incurred.
- Our representative may assist with shopping if time permits and her work load is not too busy.
- Our Post Op representative will assist with essentials to make your stay more comfortable.

- Our representative will assist with hair washing, grooming, toilet, dressing, bed wash and meals. Under OH & S guidelines.
- Our representative will not shower or undress you in the bathroom, for safety reasons. OH & S.
- Our representative may observe you in the shower, toilet or bathroom to ensure your safety, however under OH & S; we are by law not permitted to wash you in the bathroom.
- Our representative is not a nurse and is not qualified to perform medical duties.
- Our representative on request will contact the hospital or surgeon if there are any concerns on your behalf, however she will not attend consultations, or involve herself in your procedures.
- Our representative's English is excellent and she can assist you in numerous ways. Her role is to ensure that any daily needs are catered for during your recovery for the allocated amount of time booked and/or until you depart.
- Other than provide some support whilst in hospital your care commences after discharge from the hospital.
- If you have a minor concern and you are confident that our representative can resolve the Issue, she may address the problem, however any complaints or serious problems must be reported directly back to All About Beauty to resolve.
- Our representative can translate language Thai if assistance is required.
- Our representative will provide whatever service she can to make you comfortable and secure. (This does not include sexual favours) I accept the post operative care services provided by All About Beauty Cosmetic Consultants Pty Ltd and their terms and conditions.

I understand that in the event of a traffic accident that All About Beauty Cosmetic Consultants Pty Ltd, The Bumrungrad

International Hospital or my driver accept no responsibility or liability for this additional service request when in Thailand.

I acknowledge that my carer is not a qualified nurse or medical practitioner and that her sole role is to provide emotional support and assistance following surgery.

I accept sole responsibility if I fall or injure myself in my representative's presence and do not hold All About Beauty Cosmetic Consultants Pty Ltd, The Bumrungrad International or my carer responsible or liable.

In the event you may request this service when in Bangkok please complete the attached authority form with a credit authority payment and return through the hotel reception on 61 2 43 68 4089 or email to allaboutbeauty@optusnet.com.au.

I agree to these terms and conditions.

Please sign below and obtain witness to signature to bind contract.

Client:

Witness:

Date:

Date:
